



# **EurEau Innovation Sharing Platform**

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Senior Communications Manager and Policy Officer

# Who are EurEau?



- ~ EurEau is the European Federation of national associations of water services
- ~ We represent drinking and waste water operators across Europe

# What is the ISP?

~ The EurEau Innovation Sharing Platform (ISP) is an interactive discussion space to share your innovative ideas and solutions to the water challenges we are facing, with your colleagues from across Europe.

# Who is this open to?

- ~ This platform is open to people working in EurEau member companies, their members and academics working with these companies.
- ~ If you would like to get access to the platform, email us at [info@eureau.org](mailto:info@eureau.org) or ask your EurEau member colleague to introduce us.

# What is innovation?

- ~ Innovation often refers to something new, such as an invention, or the practice of developing and introducing new things. In the tech world, an innovation is usually a new product, but it can also be a new way of doing something or even a new way of thinking.
- ~ **For this platform, when we talk about innovation, we cover physical inventions, practices, creativity and ideas!**

# What is 'new'?



~ We are keeping a loose definition of 'new' in terms of projects and ideas, so you can introduce ideas etc that are a few years old.



# House rules



- ~ Do not share any commercially sensitive information on the platform.
- ~ As with any professional platform or space, be friendly and polite. We reserve the right to moderate chats and we will remove people who do not respect other people or these rules.
- ~ This is a separate entity to the EurEau intranet, so deep discussions separate!

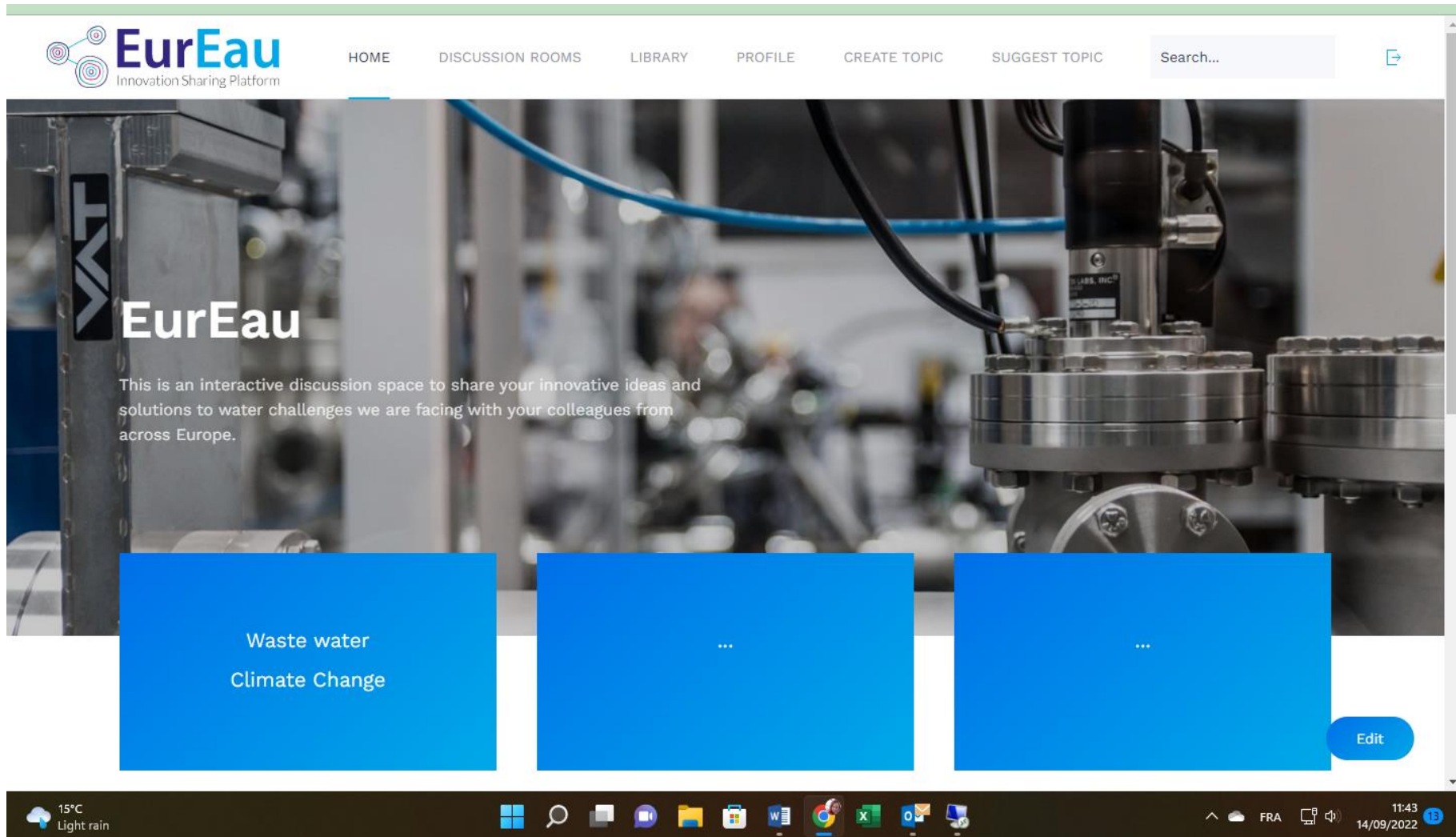
# The site ...



- ~ Go to [www.eureau-innovation.org](http://www.eureau-innovation.org)
- ~ And log on with your  
FirstnameLastname
- ~ Problem? Email Caroline  
([caroline.greene@eureau.org](mailto:caroline.greene@eureau.org))



# The site ...



# Profile



The screenshot shows the EurEau website's profile page. At the top left is the EurEau logo with the tagline "Innovation Sharing Platform". The navigation menu includes "HOME", "DISCUSSION ROOMS", "LIBRARY", "PROFILE" (circled in red), "CREATE TOPIC", and "SUGGEST TOPIC". A search bar is located on the right. The main content area features a large background image of industrial machinery. Overlaid on this image is the text "EurEau" and a paragraph: "This is an interactive discussion space to share your innovative ideas and solutions to water challenges we are facing with your colleagues from across Europe." Below this text are three blue rectangular buttons. The first button contains the text "Waste water" and "Climate Change". The second and third buttons contain three dots "...". An "Edit" button is positioned at the bottom right of the content area. At the bottom of the screenshot, a Windows taskbar is visible, showing the system tray with weather information (15°C, Light rain), the date (14/09/2022), and the time (11:43).

# Profile



EurEau

~ You can fill in information about yourself here

# Discussion rooms



A screenshot of the EurEau website. The top navigation bar includes the EurEau logo and the text "Innovation Sharing Platform". The navigation menu contains the following items: HOME, DISCUSSION ROOMS (circled in red), LIBRARY, PROFILE, CREATE TOPIC, SUGGEST TOPIC, and a search bar. The main content area features a large background image of industrial machinery. Overlaid on this image is the text "EurEau" and a paragraph: "This is an interactive discussion space to share your innovative ideas and solutions to water challenges we are facing with your colleagues from across Europe." Below this text are three blue rectangular buttons. The first button contains the text "Waste water" and "Climate Change" (both circled in red). The second and third buttons contain three dots "...". An "Edit" button is located at the bottom right of the main content area. At the bottom of the screenshot, a Windows taskbar is visible, showing the system tray with weather information (15°C, Light rain), the date (14/09/2022), and the time (11:43).

# Profile



- ~ You can access the Discussion Rooms either via the 'Discussion Rooms' button in the top menu or via the blue boxes on the home screen.
- ~ For the moment, we are starting with one chat room: waste water and climate change. We will open up the other rooms in the future. You should let us know (**see 'suggest topic'**)
- ~ Today's action plan



# Discussion rooms

\*Please do not divulge any commercially sensitive information in this form or on the platform

## Waste water - Climate Change

### Navigation

Waste water - Climate Change

- Process Emissions
- Biofuel
- Energy

### Case studies


Organisation name

### Library

- climate change
- CG test category
- process emissions



 **Test zzam 07-09-22** (2 NEW)  
In Main Forum / Climate change  
by **Caroline**  
1 hour 51 minutes ago

 **Test zzam** (1 NEW)  
In Main Forum / Climate change  
by **vtran2**  
1 hour 56 minutes ago

 **New topics by moderatorisp (test 2)** (1 NEW)  
In Main Forum / Climate change  
by **moderatorisp**

Top Topics	Hits
This is a zzam test	9
Exemple de transio...	7
Green energy to beco...	7
Test topic - wet wip...	6
Green energy to beco...	5

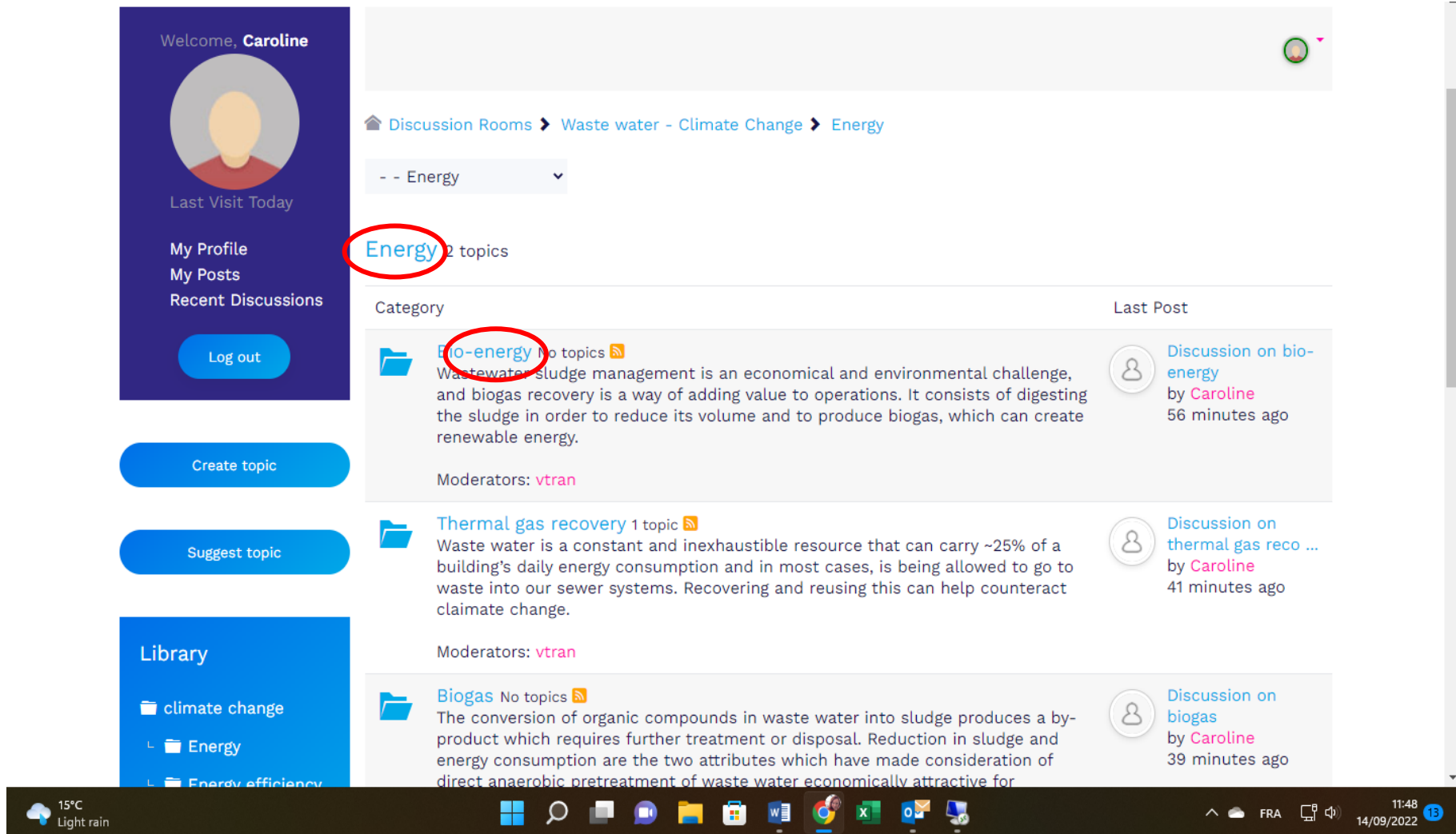


24°C  
Rain coming









FRA 16:21  
07/09/2022

# Discussion rooms



The screenshot shows the EurEau Discussion Rooms interface. On the left is a user profile sidebar for Caroline, with options for 'My Profile', 'My Posts', 'Recent Discussions', and a 'Log out' button. Below this are 'Create topic' and 'Suggest topic' buttons, and a 'Library' section with folders for 'climate change', 'Energy', and 'Energy efficiency'. The main content area shows a breadcrumb trail: 'Discussion Rooms > Waste water - Climate Change > Energy'. A dropdown menu is set to 'Energy'. A red circle highlights the 'Energy' link and the text '2 topics'. Below this is a table of discussion topics:

Category	Last Post
<b>Bio-energy</b> No topics  Wastewater sludge management is an economical and environmental challenge, and biogas recovery is a way of adding value to operations. It consists of digesting the sludge in order to reduce its volume and to produce biogas, which can create renewable energy. Moderators: vtran	 Discussion on bio-energy by Caroline 56 minutes ago
<b>Thermal gas recovery</b> 1 topic  Waste water is a constant and inexhaustible resource that can carry ~25% of a building's daily energy consumption and in most cases, is being allowed to go to waste into our sewer systems. Recovering and reusing this can help counteract climate change. Moderators: vtran	 Discussion on thermal gas reco ... by Caroline 41 minutes ago
<b>Biogas</b> No topics  The conversion of organic compounds in waste water into sludge produces a by-product which requires further treatment or disposal. Reduction in sludge and energy consumption are the two attributes which have made consideration of direct anaerobic pretreatment of waste water economically attractive for	 Discussion on biogas by Caroline 39 minutes ago

The Windows taskbar at the bottom shows the date 14/09/2022, time 11:48, and location FRA.



# Library



**EurEau**  
Innovation Sharing Platform

HOME DISCUSSION ROOMS **LIBRARY** PROFILE CREATE TOPIC SUGGEST TOPIC Search...

## EurEau

This is an interactive discussion space to share your innovative ideas and solutions to water challenges we are facing with your colleagues from across Europe.

Waste water  
Climate Change

...

...

Edit

15°C  
Light rain

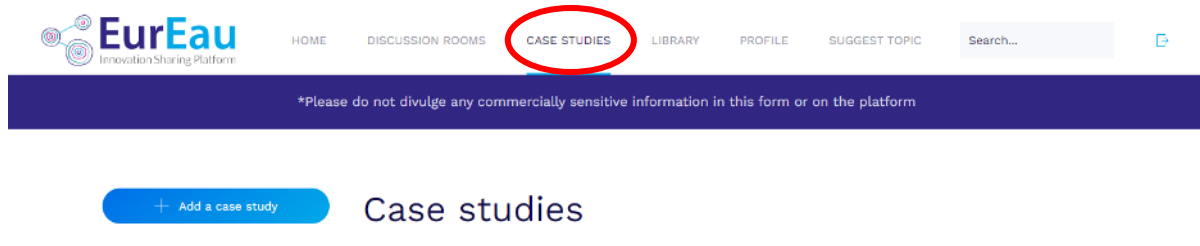
11:43  
14/09/2022

# Library



- ~ The same categories are here as are in the discussion rooms
- ~ Please add documents here rather than in the chat, and then link to the library in the chat

# Case studies



Fill in the form and it will be received and checked by the secretariat and uploaded.

# Case studies



Case study vs library: case study is a step by step summary of what happened in your innovation, from inception to realisation ...

... or 'non-realisation'. We are also interested in learning what didn't work and the lessons learned from that.

# What's next?



- ~ Committee and JWG meetings
- ~ Webinar 28.10 on process emissions
- ~ Pls propose experts to join the platform
- ~ ENGAGE! Start chatting 😊
- ~ We are looking for moderators!

# Moderators



A moderator is a user who **manages** an online forum discussion. Moderators are responsible for **animating** the discussion, keeping users on topic and in our case, keeping the library on **topic**.

Part of your role too is keeping the discussion **polite** and respectful.

In these forums, moderators are tasked with **enforcing** community guidelines and have the authority to block messages that are deemed inappropriate.

# Thank you for your attention

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Senior Communications Manger



EurEau

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**EurEau. Water Matters.**  
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