Norwegian Water is a special interest organisation representing Norway’s water industry. It acts on behalf of the members, which are mainly municipalities and companies owned by municipalities. Norwegian Water in total represents 360 municipalities, with 95% of the population.

Who we are
Norwegian Water was established in 1986 and today delivers its services through a secretariat staffed by 18 employees. The office is situated in Hamar, 1.5 hours drive north of Oslo. The organisation is owned by its members. They are municipalities, companies owned by municipalities, municipal operational assistance organisations and some private water works. There are also nearly 100 affiliated members like consultants, producers, suppliers and institutions for research and education.

Norwegian Water is mainly financed by membership fees and income from courses and services delivered to both members and non-members. The organisation is a company with limited responsibility and is governed by the members through the Annual General Meeting and the Board with representatives from the members.

Three expert committees for drinking water, wastewater and community contact are an important part of the member organisation.

What we do
Norwegian Water serves both as a special interest organisation and a competence building organisation.
for the members. The organisation works within the vision of “clean water – our future” with emphasis on:

- Strengthening the reputation and customer relation for the water sector
- Lobbying for better framework conditions, by representing the water sector in contact with politicians and authorities on regulations etc.
- Strengthening the education system and the recruitment to the water sector
- Development and transfer of competence, through:
  - the Norwegian Water project system
  - courses and training
  - meetings and conferences
  - information systems, such as webpages, a magazine, newsletters etc.

The project system
Projects at a value of 10 million NOK (1.25 million EUR) are performed each year through the project system in Norwegian Water. The project system is financed by the members as a voluntary additional fee.

The projects are proposed, approved and partly governed by the members, while specialists in the secretariat have the role as project managers. The best consultants in the market are hired to perform the projects and write the reports and guidelines from the project system.

Most of the projects are presented as a Norwegian Water report. The reports can be purchased from www.norskvann.no, and may be downloaded for free for the members taking part in the project system. The project system has so far produced 200 reports and guidelines for the members.

Courses and training
Norwegian Water has developed its own program for courses and training for employees in the water industry. Important parts of the program are three basic courses for operators of drinking water, wastewater and transport systems. There are also more specialized courses in various subjects. The Norwegian Water program for courses and training are a necessary supplement to the public education system.

Nordic
Norwegian Water has a good cooperation with the sister organisations in Sweden, Denmark and Finland. Regular Nordic contact meetings are held at both an expert and management level. There is also cooperation for organising Nordic conferences and performance of common projects.

European
Norwegian Water is a member of EUREAU; the European umbrella organisation for national associations in the water industry. EUREAU has a secretariat in Brussels and is important for influencing the framework conditions from the EU. Norwegian Water is represented in the General Assembly of EUREAU and in the three expert commissions.

Globally
Norwegian Water is a governing member and the national secretariat for the International Water Association (IWA) and the Norwegian branch NORDIWA. There is a national committee for the IWA in Norway.

The Norwegian water industry
- The Norwegian water industry produces > 700 million m³ drinking water per annum
- 90 % of the water supply is from surface water sources, 10 % is from ground water
- 6500 employees in the industry ensure the good water and wastewater services
- Approximately 1600 water works provide drinking water to 90 % of the population, the other 10% have their own wells
- Approximately 2700 municipal owned wastewater treatment plants treat the wastewater from 84 % of the population. The remaining 16 % have their own wastewater treatment plant or smaller private solutions

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